



# 18-Aintree Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Aintree will:

Attend and assess premises to gather SSRI information to inform our response and identify risks.

Continue to effectively provide immediate and retained cover aligned to the DCWTR crewing system.

Ensure maintenance of skills against national standards in mass decontamination support and accurate working knowledge of the mass decontamination unit. (MDU)

Provide detailed feedback on pilot equipment as a designated research and development station.

Continue to assess and monitor high risk local developments such as the renovation of University Hospital Aintree, and HMP Liverpool.

Maintain high standards of appliance care including cleaning, equipment tests and fault reporting.

Appraise accurate details of access points to the extensive water system including sections of the Leeds-Liverpool canal.

Ensure completion of all hydrant surveys.

### Excellent Operational Response

Aintree will:

Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role.

Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner.

Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Ensure standards of driving and emergency response are maintained and developed through coaching and exposure.

Maintain and develop equipment to suit the changing requirements of first line response in conjunction with Operational Equipment.

Conduct familiarisation inspections with local risk sites to ensure the maximum efficiency of response.

Ensure response times are effectively met.

### Excellent Prevention and Protection

Aintree will:

Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Work with local partners and the community to reduce ASB, hate crime and arson.

Continue to advise on how to prevent fire within the significant elderly population and the broader demographic through HFSCs and joint working with partners in NHS and local primary care trusts.

Seek to educate local primary and secondary school children around Fire Safety, Road Safety and Water Safety to reduce harm or injury through school visits.

Continue to reduce and prevent waste fires through reporting and control.

Offer fire safety advice to local business through Simple Operational Fire Safety Audits.

Identify and reduce resource demands such as unwanted alarm signals through advice and joint working.

### Excellent People

Aintree will:

Continue to welcome developing Firefighters and Junior Officers into the DCWTR crewing system.

Offer flexibility aligned to the DCWTR system.

Ensure the continuity of a thriving, positive and equal culture where all are treated with respect, dignity and care.

Continue to develop new entrants to the Service through training, incident exposure and accredited NVQ/Apprenticeship qualification.

Ensure dedicated, quality training to Junior Officers to allow full potential to be realised.

Conduct appraisals in a timely fashion with specific individual or organisational objectives set within realistic timeframes.

Identify and support future talent.

Engage with the local community to promote Fire Safety messages and cohesion.

Aim to minimise absence and promote a healthy lifestyle amongst personnel.

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	220	309	Site Specific Risk Information (SSRIs)	66
Accidental Dwelling Fires (ADFs)	18	28	Home Fire Safety Checks	2178
Anti-Social Behaviour Fires (ASBs)	158	154	Home Fire Safety Checks over 65's	58%
RTC	34	Monitoring	Hydrant Surveys	48
Deliberate Vehicle Fires	30	26	Waste & Fly Tipping	24
Alert to Mobile	98.7	95%	Prevention talks	24
AFA's in Non Domestic Premises	96	65	Simple Operational Fire Safety Assessments	96
Domestic Smoke Alarm Actuations	75	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 17 - Belle Vale Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Fire-fighters at Belle Vale will;

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as we move to the new SIRAH process in 2020/21.

Complete allocated Hydrant inspections within the station area.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational preparedness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and the OPS system to assess and record performance at incidents.

Plan and carry out training events at local risk venues including residential High Rise properties and familiarise ourselves with local public risks including shopping centres and high speed roads to allow us to test and maintain operational effectiveness.

Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability.

Host, maintain and train with National Resilience assets including the High Volume Pump (HVP) in conjunction with support stations to maintain effectiveness.

## Excellent Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for effectiveness and availability and conduct regimented testing to ensure longevity of resources. Carry out practical exercises with the HVP to enhance and promote its capability service wide.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response

## Excellent Prevention and Protection

Together we will;

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

## Excellent People

At Belle Vale we will;

Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	124	184	Site Specific Risk Information (SSRIs)	34
Accidental Dwelling Fires (ADFs)	22	27	Home Fire Safety Checks	2178
Anti-Social Behaviour Fires (ASBs)	74	114	Home Fire Safety Checks over 65's	64%
RTC	28	Monitoring	Hydrant Surveys	54
Deliberate Vehicle Fires	13	15	Waste & Fly Tipping	24
Alert to Mobile	97.6%	95%	Prevention talks	48
AFA's in Non Domestic Premises	7	12	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	17.6%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

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# 20 - Birkenhead Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Birkenhead will:

Continually develop skills, knowledge and understanding of service equipment and procedures

Introduce joint realistic training programme, imparting experience and knowledge to development fire-fighters at Wallasey hybrid. Enhance development of all development and inexperienced staff at hybrid through a formal mentoring programme, utilising the experience of Birkenhead staff.

Maintain an excellent standard of readiness and cleanliness of appliances, equipment, kit and standards of dress.

Improve knowledge of local risk through multi-pump tactical exercises. Develop and enhance relationships with local high risk sites such as Tranmere Oil Terminal and Cammell Lairds Shipyard, in order to deliver high quality realistic training and enhance specialist skills such as ships fire fighting and response to petrochemical incidents.

Complete all required Safe Person Assessments and e-learning packages, as per the Service Training Planner.

### Excellent Operational Response

Birkenhead will:

Maintain core skills, safety critical training and central course attendance required by the Fire-fighter/Junior Officer role.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents.

Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Ensure alert to mobile and response standards are effectively met.

Actively promote a positive health and safety culture. Encourage and support reporting of near miss incidents to prevent future accidents.

Ensure adequate available water supplies through hydrant inspections.

Maintain topographical knowledge and appliance route availability

### Excellent Prevention and Protection

Birkenhead will:

Use Indices of Deprivation and person centred data via PIPS to access, inform, educate and make-safe those most vulnerable from fire.

Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the deprived area demographic.

Continue to deliver seasonal campaigns, such as Winter Warm, Bonfire Plan and Residential high rise campaigns.

Ensure understanding of safeguarding through training for all personnel.

Continue to reduce and prevent waste fires through reporting and control.

Offer fire safety advice to local business through Simple Operational Fire Safety Audits.

Effectively engage with children and young people, creating strong bonds with MFRS Youth Engagement and Prince's Trust Team

Engage with the diverse, multi-cultural local community to promote Fire Safety messages and cohesion.

### Excellent People

Birkenhead will:

Develop our people via continued and improved engagement to deliver a professional service which has a positive impact on our communities and workplace.

Support the planned 2020 staff survey through constructive and meaningful engagement with operational staff.

Develop and support existing managers who are following the CMD, WMD and SMD gateway and seek and support new and potential senior managers for the future,

Promote a healthy lifestyle amongst personnel through nutritional education and enhanced physical training environment.

Monitor and identify future development needs through the appraisal system.

Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate.

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	322	448	Site Specific Risk Information (SSRIs)	73
Accidental Dwelling Fires (ADFs)	49	58	Home Fire Safety Checks	1953
Anti-Social Behaviour Fires (ASBs)	166	271	Home Fire Safety Checks over 65's	59%
RTC	32	Monitoring	Hydrant Surveys	84
Deliberate Vehicle Fires	37	32	Waste & Fly Tipping	48
Alert to Mobile	97.4%	95%	Prevention talks	24
AFA's in Non Domestic Premises	28	22	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	13.2%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

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# 30 - Bootle / Netherton Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Bootle and Netherton will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI) and work towards utilising the new SIRAH software to enhance this information being gathered.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good JESIP links.

## Excellent Operational Response

Bootle and Netherton will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

## Excellent Prevention and Protection

Bootle and Netherton will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas support Residential high rise campaigns.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them our safety message.

Work with the Princes Trust to continue our commitment to Youth Engagement.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs), to promote safety in the workplace and to reinforce Fire Safety Legislation.

## Excellent People

Bootle and Netherton will:

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.



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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	211	277	Site Specific Risk Information (SSRIs)	56
Accidental Dwelling Fires (ADFs)	29	37	Home Fire Safety Checks	2223
Anti-Social Behaviour Fires (ASBs)	107	147	Home Fire Safety Checks over 65's	63%
RTC	38	Monitoring	Hydrant Surveys	48
Deliberate Vehicle Fires	20	21	Waste & Fly Tipping	48
Alert to Mobile	94.5%	95%	Prevention talks	48
AFA's in Non Domestic Premises	12	14	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	42.9%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities





# 21 - Bromborough Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Bromborough will:

Provide operational intelligence and risk information for crews at incidents by completing Site Specific Risk Inspections.

Undertake core risk critical training at MFRS's Training & Development Academy

Measure and maintain competencies by using Learn Pro e-learning packages and completing Safe Person Assessments

Plan local training exercises and familiarisation to risks identified in station Site Specific Operational Response Plans including COMAH sites & local businesses identified through the SSRI process and local knowledge

Undertake regular high rise incident training as part of MFRS's strategy

Complete allocated hydrant surveys

Maintain fitness levels for operational duties through structured, multi-faceted training

### Excellent Operational Response

Bromborough will:

Ensure that as a key station area an appliance will be in the 10 minute response time isochrones as detailed within the IRMP

Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively

Explore cross border training opportunities in collaboration with Cheshire Fire and Rescue Service

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises

Maintain appliances and equipment through assurance & maintenance

Comply with all areas of Health and Safety

Continue to promote and achieve a positive safety culture by identifying, investigating and learning from near misses, safety observations, accidents and injuries

### Excellent Prevention and Protection

Bromborough will:

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns

Target the high risk and vulnerable over 65 community with Prevention activity & Safe and Well Visits

Work closely with the Community Prevention Team to identify vulnerable individuals and groups to receive prevention education

Engage our rural communities with prevention information

Undertake Simple Operational Fire Safety Assessments and provide legislative advice & guidance to businesses

Target anti-social behaviour & waste material build-up to reduce ASB fires

Engage community groups and schools with relevant information and activities

Use the £1000 Community impact fund to assist delivery of our Prevention aims

### Excellent People

Bromborough will:

Use the appraisal process to identify performance & promote personal development by setting realistic aims & objectives to support individual, team and organisational direction

Identify, support and develop who wish to progress their career

Manage the health, safety & well-being of personnel & ensure levels of absence, accidents & injury are kept in line with policy

Engage in creating a culture on station which supports colleagues to ensure a positive working environment where people can develop to their full potential

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	150	182	Site Specific Risk Information (SSRIs)	45
Accidental Dwelling Fires (ADFs)	26	23	Home Fire Safety Checks	2334
Anti-Social Behaviour Fires (ASBs)	56	95	Home Fire Safety Checks over 65's	63%
RTC	21	Monitoring	Hydrant Surveys	41
Deliberate Vehicle Fires	9	7	Waste & Fly Tipping	48
Alert to Mobile	91.7%	95%	Prevention talks	48
AFA's in Non Domestic Premises	11	25	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	15.0%	Monitoring	Off Station Exercising	2
			Rural community engagement	5
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 31 - Crosby Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Crosby will:

Train, familiarise and exercise against identified risks within the station area. The Port of Liverpool will play a major role in station preparedness

Complete allocated (SSRI) inspections within the station area and maintain currency.

Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning

Attend all core & risk critical training at the Training & Development Academy

Complete all allocated E learning and acquire the required standard.

Undertake Safe Person Assessments ensuring that the required standard is met and recorded accordingly.

Individuals will take ownership for the High Rise located within the station area & be responsible for all operational issues

### Excellent Operational Response

Crosby will:

Continuously develop skills, knowledge & understanding of service equipment & procedures.

Maintain the highest standards of operational response through continuous training, exercising & audits.

Maintain competencies as a Mass Decon Support station through regular pre-planned training and validation exercises.

Test & maintain all equipment to the highest standard.

Test local and operational plans through training, exercising & table top scenarios.

Support key station principle to maintain 10-minute response time.

Actively record & monitor Health & Safety in the workplace.

Respond to notification of incidents immediately and minimise the alert to mobile times.

### Excellent Prevention and Protection

Crosby will:

Undertake prevention activities & take part in campaigns to reduce the risk to the most vulnerable within our community.

Utilise accurate data to target the most vulnerable, elderly or impoverished.

Liaise with CRM and the District Prevention Team to ensure effective use of resources.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Develop & support activities to reduce the number of special service incidents to Crosby beach. Effectively working with partners to ensure the safety of all users.

Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments

### Excellent People

Crosby will:

Develop & promote a positive culture whereby all individuals fulfil their potential

Take practical steps to improve the development of staff in their current role & career progression.

Conduct regular appraisals that identify individual development needs, address organisational objectives & manage individual progress

Aim to achieve 100% attendance in the workplace.

Engage with and support our local community through the Community Impact Fund.

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	Estimated Performance 2019/20	Estimated Targets 2020/21		Annual Target 2020/21
All Fires	204	311	Site Specific Risk Information (SSRIs)	56
Accidental Dwelling Fires (ADFs)	36	47	Home Fire Safety Checks	2019
Anti-Social Behaviour Fires (ASBs)	91	172	Home Fire Safety Checks over 65's	60%
RTC	16	Monitoring	Hydrant Surveys	73
Deliberate Vehicle Fires	5	16	Waste & Fly Tipping	48
Alert to Mobile	98.6%	95%	Prevention talks	48
AFA's in Non Domestic Premises	9	11	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	17.9%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 19 - Croxteth Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Croxteth will:

Complete all SSRI & SIRAH inspections on premises within station area to ensure that key risk information is available to operational crews.

Complete all allocated hydrant inspections

Maintain core competencies by attending scheduled training at the Training and Development Academy.

Measure and confirm competencies against Learnpro and SPA.

Train to maintain all competencies against USAR and technical rescue skills

Conduct training exercises across Merseyside to further develop technical rescue skills

Develop systems and working practices on station, building on existing relationships with internal staff & HART colleagues based at Croxteth Station

### Excellent Operational Response

Croxteth will:

Ensure all aspects of operational response can be conducted safely in line with the training planner & assess against national & local policy, guidance and procedures

Maintain core skills through completion of Safe Person Assessments at 100%

Maintain 95% standard for alert to mobile within 1.9 minutes & attendance standard, attending all life risk within 10 minutes.

Promote a positive Health & Safety culture to manage Health & Safety requirements

Maintain appliance and equipment to maintain operational readiness

Conduct routine testing and maintenance of equipment

Mobilise in the fastest possible time

### Excellent Prevention and Protection

Croxteth will:

Deliver HFSC's on a risk based approach utilising status reports, local knowledge, incident data & partner information to identify specifically the over 65's and the most vulnerable groups in our community

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Identify areas where standards of fire cover have not been achieved & carry out targeted activity

Undertake Simple Operational Fire Safety Assessments (SOFSA) to provide advice and guidance to small businesses to ensure compliance with legislation & familiarise crews

Target anti-social behaviour & waste material build up to reduce ASB fires

Collate & monitor Equality data from our activities to ensure we target all groups within the community

Look to support community based initiatives by use of the community impact fund

### Excellent People

Croxteth will:

Use the appraisal process to promote personal development by setting realistic aims & objectives to support individuals and team

Identify & support individuals who would like to develop/progress their careers & ensure suitable opportunities are created

Provide support for development firefighters via mentorship, structured training & development activities

Continue to maintain existing USAR/Technical Rescue skills & help to support the development of newer team members

Maintain fitness levels through shift related physical training activities

Manage health, safety & well-being of personnel & ensure that levels of absence, accidents & injuries are in line with Service policy

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	278	392	Site Specific Risk Information (SSRIs)	46
Accidental Dwelling Fires (ADFs)	41	42	Home Fire Safety Checks	1854
Anti-Social Behaviour Fires (ASBs)	146	264	Home Fire Safety Checks over 65's	57%
RTC	32	Monitoring	Hydrant Surveys	61
Deliberate Vehicle Fires	30	30	Waste & Fly Tipping	48
Alert to Mobile	97.9%	95%	Prevention talks	24
AFA's in Non Domestic Premises	16	7	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	12.5%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

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# 52 - Eccleston Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Eccleston will:

Provide operational intelligence and risk information for crews at incidents by completing Site Specific Risk Inspections.

Undertake core risk critical training at MFRS's Training & Development Academy

Measure and maintain competencies by using Learn Pro e-learning packages and completing Safe Person Assessments

Plan local training exercises and familiarisation to risks identified in station Site Specific Operational Response plans & local businesses identified through the SSRI process and local knowledge

Undertake regular high rise incident training as part of MFRS's strategy

Complete allocated hydrant surveys

Maintain fitness levels for operational duties through structured, multi-faceted training

### Excellent Operational Response

Eccleston will:

Ensure that as a key station area an appliance will be in the 10 minute response time isochrones as detailed within the IRMP

Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises

Maintain appliances and equipment through assurance & maintenance

Comply Health and Safety legislation and maintain a positive safety culture

Transition during 2020 onto a Hybrid shift system, increasing operational availability within Merseyside

### Excellent Prevention and Protection

Eccleston will:

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns

Target the high risk and vulnerable over 65 community with Prevention activity & Safe and Well Visits

Work closely with the Community Prevention Team to identify vulnerable individuals and groups to receive prevention education

Engage our rural communities with prevention information

Undertake Simple Operational Fire Safety Assessments and provide legislative advice & guidance to businesses

Target anti-social behaviour & waste material build-up to reduce ASB fires

Engage community groups and schools with relevant information and activities

Use the £1000 Community impact fund to assist delivery of our Prevention aims

### Excellent People

Eccleston will:

Use the appraisal process to identify performance & promote personal development by setting realistic aims & objectives to support individual, team and organisational direction

Identify, support and develop who wish to progress their career

Manage the health, safety & well-being of personnel & ensure levels of absence, accidents & injury are kept in line with policy

Engage in creating a culture on station which supports colleagues to ensure a positive working environment where people can develop to their full potential

During 2020 move to a new purpose built station serving the St Helens Community from Watson Street



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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	132	205	Site Specific Risk Information (SSRIs)	96
Accidental Dwelling Fires (ADFs)	22	31	Home Fire Safety Checks	1689
Anti-Social Behaviour Fires (ASBs)	77	131	Home Fire Safety Checks over 65's	63%
RTC	24	Monitoring	Hydrant Surveys	72
Deliberate Vehicle Fires	5	8	Waste & Fly Tipping	48
Alert to Mobile	98.3%	95%	Prevention talks	24
AFA's in Non Domestic Premises	9	11	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	23.5%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	5
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

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# 32 - Formby Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Formby will:

Complete all core skills courses at our Training and Development Academy.

Attend monthly training on the High Volume Pump and maintain competencies.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI) and work towards utilising the new SIRAH software to enhance this information being gathered.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good JESIP links

### Excellent Operational Response

Formby will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Maintain an excellent High Volume Pump Response both locally and nationally when required.

Continue to undertake On Station Training in line with Service Themes.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

### Excellent Prevention and Protection

Formby will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community and to reassure and educate them with our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs) to promote safety in the workplace and to reinforce Fire Safety Legislation.

### Excellent People

Formby will:

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	93	77	Site Specific Risk Information (SSRIs)	42
Accidental Dwelling Fires (ADFs)	10	8	Home Fire Safety Checks	2223
Anti-Social Behaviour Fires (ASBs)	61	43	Home Fire Safety Checks over 65's	73%
RTC	19	Monitoring	Hydrant Surveys	29
Deliberate Vehicle Fires	3	2	Waste & Fly Tipping	24
Alert to Mobile	96.1%	95%	Prevention talks	48
AFA's in Non Domestic Premises	1	4	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	37.5%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	4
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 22 - Heswall Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Heswall will:

- Provide operational intelligence and risk information for crews at incidents by completing Site Specific Risk Inspections.
- Undertake core risk critical training at MFRS's Training & Development Academy
- Measure and maintain competencies by using Learn Pro e-learning packages and completing Safe Person Assessments
- Plan local training exercises and familiarisation to risks identified in station Site Specific Operational Response plans & local businesses identified through the SSRi process and local knowledge
- Undertake regular high rise incident training as part of MFRS's strategy
- Complete allocated hydrant surveys
- Maintain fitness levels for operational duties through structured, multi-faceted training

### Excellent Operational Response

Heswall will:

- Ensure that as a key station area an appliance will be in the 10 minute response time isochrones as detailed within the IRMP
- Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively
- Explore cross border training opportunities in collaboration with Cheshire Fire and Rescue Service
- Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises
- Maintain appliances and equipment through assurance & maintenance
- Comply Health and Safety legislation and maintain a positive safety culture
- Maintain our capability to respond to major flooding events throughout the UK through regular training on the high volume pump

### Excellent Prevention and Protection

Heswall will:

- Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns
- Target the high risk and vulnerable over 65 community with Prevention activity & Safe and Well Visits
- Work closely with the Community Prevention Team to identify vulnerable individuals and groups to receive prevention education
- Engage our rural communities with prevention information
- Undertake Simple Operational Fire Safety Assessments and provide legislative advice & guidance to businesses
- Target anti-social behaviour & waste material build-up to reduce ASB fires
- Engage community groups and schools with relevant information and activities
- Use the £1000 Community impact fund to assist delivery of our Prevention aims

### Excellent People

Heswall will:

- Use the appraisal process to identify performance & promote personal development by setting realistic aims & objectives to support individual, team and organisational direction
- Identify, support and develop who wish to progress their career
- Manage the health, safety & well-being of personnel & ensure levels of absence, accidents & injury are kept in line with policy
- Engage in creating a culture on station which supports colleagues to ensure a positive working environment where people can develop to their full potential

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**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	44	53	Site Specific Risk Information (SSRIs)	44
Accidental Dwelling Fires (ADFs)	10	11	Home Fire Safety Checks	2334
Anti-Social Behaviour Fires (ASBs)	13	20	Home Fire Safety Checks over 65's	72%
RTC	16	Monitoring	Hydrant Surveys	31
Deliberate Vehicle Fires	3	2	Waste & Fly Tipping	12
Alert to Mobile	92.9%	95%	Prevention talks	48
AFA's in Non Domestic Premises	18	11	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	25.0%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	5
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 12 - Kensington Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Kensington will:

Familiarise, train for and exercise against risks in the station area such as a major hospital, football stadia, businesses and city centre premises.

Complete allocated Site Specific Risk information inspections within the station area.

Attend all core risk and critical training at the Training and Development Academy.

Achieve the required standard in the completion of all monthly learnpro

Achieve the required standard in the completion of the Safe Person Assessment, ensuring that all results are recorded

Manage availability of all water supplies through hydrant inspections and open water source identification.

## Excellent Operational Response

Kensington will:

Maintain the highest standards of operational response through training, exercising and auditing.

Test and maintain all equipment and personal protective equipment in line with Service Policy.

Remain vigilant to prevent accidents and injuries occurring by pro-actively recording and managing health and safety in the workplace.

Test local and service wide Operational plans through training, exercising and table top scenarios.

Support key station principle to maintain 10-minute response standard on 90% of occasions.

Maintain competencies against the MDU through regular re planned training and validation

## Excellent Prevention and Protection

Kensington will:

Deliver HFSC's on a risk based approach utilising status reports, local knowledge, incident data and partner information to identify, over 65's and the most vulnerable.

Incorporate a number of seasonal campaigns and themes into prevention activities which will be both locally and functionally led and will respond to local demands and well as national campaigns

Conduct Simple Operational Fire Safety Assessments (SOFSA) to provide advice and guidance to small businesses to ensure compliance with legislation and also to familiarise crews

Link in with the Arson Reduction Team to support intelligence led activities

Carry out reassurance campaigns in the residential high rise blocks within ours and neighbouring station areas

## Excellent People

Kensington will:

Set realistic objectives that will support individual, team and organisational aims and objectives.

Support Firefighters in development through mentorship, structured training and development activities and station based NVQ assessors

Conduct appraisals in April and May to review individual performance, promote personal development and identify those who would like to develop or progress

Support and develop new drivers on station

Maintain fitness levels through shift related physical training activities

Manage absence levels in line with Service Policy

Support positive action by delivering taster days for potential new fire fighters

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

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**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	267	371	Site Specific Risk Information (SSRIs)	57
Accidental Dwelling Fires (ADFs)	63	53	Home Fire Safety Checks	1953
Anti-Social Behaviour Fires (ASBs)	118	216	Home Fire Safety Checks over 65's	53%
RTC	15	Monitoring	Hydrant Surveys	73
Deliberate Vehicle Fires	25	30	Waste & Fly Tipping	48
Alert to Mobile	98.0%	95%	Prevention talks	12
AFA's in Non Domestic Premises	39	37	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	18.4%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities





# 42 - Kirkby Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Kirkby will:

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as we move to the new SIRAH process in 2020/21.

Complete allocated Hydrant inspections within the station area.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out training events at local risk venues including COMAH sites and industrial premises where possible to test and maintain operational effectiveness. Utilise local Residential High Rise training facilities and work closely with local housing authorities to ensure that our crews are best prepared to provide a swift and effective response should it be required..

Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability.

### Excellent Operational Response

Kirkby will:

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

### Excellent Prevention and Protection

Kirkby will:

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

### Excellent People

Kirkby will:

Utilise the staff appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

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**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	235	340	Site Specific Risk Information (SSRIs)	134
Accidental Dwelling Fires (ADFs)	26	30	Home Fire Safety Checks	1524
Anti-Social Behaviour Fires (ASBs)	142	214	Home Fire Safety Checks over 65's	56%
RTC	33	Monitoring	Hydrant Surveys	34
Deliberate Vehicle Fires	16	25	Waste & Fly Tipping	24
Alert to Mobile	94.0%	95%	Prevention talks	24
AFA's in Non Domestic Premises	7	8	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	10.0%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	4
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 10 - Kirkdale Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Kirkdale will:

Train, familiarise and exercise against identified risks within the station area. The Port of Liverpool will play a major role in station preparedness as will all surrounding local businesses.

Complete allocated (SSRI) inspections within the station area and maintain currency.

Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning

Attend all core & risk critical training at the Training & Development Academy

Complete all allocated E learning and acquire the required standard.

Undertake Safe Person Assessments ensuring that the required standard is met and recorded accordingly.

Individuals will take ownership for the High Rise located within the station area & be responsible for all operational issues

### Excellent Operational Response

Kirkdale will:

Continuously develop skills, knowledge & understanding of service equipment & procedures.

Maintain the highest standards of operational response through continuous training, exercising & audits.

Maintain competencies as a Mass Decon and HAZMAT Centre of Excellence station through regular pre-planned training and validation exercises.

Test & maintain all equipment to the highest standard. Test local and operational plans through training, exercising & table top scenarios.

Support key station principle to maintain 10-minute response time.

Actively record & monitor Health & Safety in the workplace.

Respond to notification of incidents immediately and minimise the alert to mobile times.

### Excellent Prevention and Protection

Kirkdale will:

Undertake prevention activities & take part on campaigns to reduce the risk to the most vulnerable within our community.

Utilise accurate data to target the most vulnerable, elderly or impoverished.

Liaise with CRM and the District Prevention Team to ensure effective use of resources.

Develop & support activities to reduce the number of special service incidents to Crosby beach. Effectively working with partners to ensure the safety of all users.

Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments

### Excellent People

Kirkdale will:

Develop & promote a positive culture whereby all individuals fulfil their potential

Take practical steps to improve the development of staff in their current role & career progression.

Conduct regular appraisals that identify individual development needs, address organisational objectives & manage individual progress

Aim to achieve 100% attendance in the workplace.

Engage with and support our local community through the Community Impact Fund.

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**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	341	418	Site Specific Risk Information (SSRIs)	57
Accidental Dwelling Fires (ADFs)	39	45	Home Fire Safety Checks	1524
Anti-Social Behaviour Fires (ASBs)	208	269	Home Fire Safety Checks over 65's	57%
RTC	38	Monitoring	Hydrant Surveys	82
Deliberate Vehicle Fires	30	28	Waste & Fly Tipping	48
Alert to Mobile	94.1%	95%	Prevention talks	48
AFA's in Non Domestic Premises	13	14	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	6.7%	Monitoring	Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 11 - Liverpool City Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Liverpool City will:

Attend and assess premises to gather SSRI information to inform our response and identify risks.

Continue to effectively provide immediate and retained cover aligned to the Hybrid crewing system.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.

Monitor and utilise information from the outcomes of the Grenfell enquiry in accordance with Service procedures.

Continue to assess and monitor bespoke local developments such as the new Liverpool Royal Hospital, student accommodation and shopping complexes.

Respond effectively across the City Centre area through familiarisation, topography and traffic surveys in a continually evolving cityscape.

Maintain high standards of appliance care including cleaning, equipment tests and fault reporting.

Ensure completion of all hydrant surveys.

## Excellent Operational Response

Liverpool City will:

Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role.

Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner.

Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area.

Continue to develop specialist skills in Detection, Identification and Monitoring (DIM) and Marauding Terrorist Attack (MTA) response including work with Merseyside Police and specialist responders within the Search and Rescue Team.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Ensure standards of driving and emergency response are maintained and developed through coaching and exposure.

Ensure response times are effectively met.

## Excellent Prevention and Protection

Liverpool City will:

Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Respond to and protect those affected by hate or race crime through care, advice and equipment.

Continue to advise on how to prevent fire within the growing student population through HFSCs and joint working with partners in Higher Education and building developments.

Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the majority student/professional demographic.

Continue to reduce and prevent waste fires through reporting and control.

Offer fire safety advice to local business through Simple Operational Fire Safety Audits.

Identify and reduce resource demands such as unwanted alarm signals through advice and joint working.

## Excellent People

Liverpool City will:

Continue to welcome developing Firefighters and Junior Officers into the Hybrid crewing system.

Offer flexibility aligned to the Hybrid system.

Ensure the continuity of a thriving, positive and equal culture where all are treated with respect, dignity and care.

Continue to develop new entrants to the Service through training, incident exposure and accredited NVQ/Apprenticeship qualification.

Ensure dedicated, quality training to Junior Officers to allow full potential to be realised.

Conduct appraisals in a timely fashion with specific individual or organisational objectives set within realistic timeframes.

Identify and support future talent.

Engage with the diverse, multi-cultural local community to promote Fire Safety messages and cohesion.

Aim to minimise absence and promote a healthy lifestyle amongst personnel.

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	293	263	Site Specific Risk Information (SSRIs)	248
Accidental Dwelling Fires (ADFs)	28	22	Home Fire Safety Checks	810
Anti-Social Behaviour Fires (ASBs)	128	120	Home Fire Safety Checks over 65's	45%
RTC	23	Monitoring	Hydrant Surveys	71
Deliberate Vehicle Fires	10	13	Waste & Fly Tipping	48
Alert to Mobile	97.6	95%	Prevention talks	24
AFA's in Non Domestic Premises	145	142	Simple Operational Fire Safety Assessments	96
Domestic Smoke Alarm Actuations	268	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 51 - Newton-le-Willows Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Newton-le-Willows will:

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as we move to the new SIRAH process in 2020/21.

Complete allocated Hydrant inspections within the station area.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out training events at local risk venues including industrial premises and rural locations where possible to test and maintain operational effectiveness.

Maintain Operational availability of the National Resilience HVP (High Volume Pump) in conjunction with other LLAR-HVP support stations to facilitate local and "out of area" deployments. Maintain operational HVP competency through regular joint training.

### Excellent Operational Response

Newton-le-Willows will:

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all life risk incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

### Excellent Prevention and Protection

Newton-le-Willows will:

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of locally identified need.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

### Excellent People

Newton-le-Willows will:

Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Look to ensure that we fully familiar with our local Community demographic and understand local trends including rural communities so we are best placed to communicate both with individuals and larger community groups.



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**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	110	142	Site Specific Risk Information (SSRIs)	63
Accidental Dwelling Fires (ADFs)	23	19	Home Fire Safety Checks	2223
Anti-Social Behaviour Fires (ASBs)	57	82	Home Fire Safety Checks over 65's	60%
RTC	27	Monitoring	Hydrant Surveys	28
Deliberate Vehicle Fires	5	7	Waste & Fly Tipping	48
Alert to Mobile	97.2%	95%	Prevention talks	24
AFA's in Non Domestic Premises	6	4	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	27.8%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	4
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 16 - Old Swan Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Old Swan will:

Train, familiarise and exercise against identified risks within the station area. The two large hospitals within the station area, high rise properties and surrounding local businesses.

Complete allocated (SSRI) inspections within the station area and maintain currency.

Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning

Attend all core & risk critical training at the Training & Development Academy

Complete all allocated E learning and acquire the required standard.

Undertake Safe Person Assessments ensuring that the required standard is met and recorded accordingly.

Individuals will take ownership for the High Rise located within the station area & be responsible for all operational issues

### Excellent Operational Response

Old Swan will:

Continuously develop skills, knowledge & understanding of service equipment & procedures.

Maintain the highest standards of operational response through continuous training, exercising & audits.

Test & maintain all equipment to the highest standard.

Test local and operational plans through training, exercising & table top scenarios.

Actively record & monitor Health & Safety in the workplace.

Respond to notification of incidents immediately and minimise the alert to mobile times.

### Excellent Prevention and Protection

Old Swan will:

Undertake prevention activities & take part on campaigns to reduce the risk to the most vulnerable within our community.

Utilise accurate data to target the most vulnerable, elderly or impoverished.

Liaise with CRM and the District Prevention Team to ensure effective use of resources.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Develop & support activities to reduce the number of domestic property fires.

Develop & support activities to reduce Anti-Social Behaviour fires.

Effectively working with partners to ensure the safety of all users.

Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments

### Excellent People

Old Swan will

Develop & promote a positive culture whereby all individuals fulfil their potential

Take practical steps to improve the development of staff in their current role & career progression.

Conduct regular appraisals that identify individual development needs, address organisational objectives & manage individual progress

Aim to achieve 100% attendance in the workplace.

Engage with and support our local community through the Community Impact Fund.

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	308	425	Site Specific Risk Information (SSRIs)	63
Accidental Dwelling Fires (ADFs)	63	59	Home Fire Safety Checks	2019
Anti-Social Behaviour Fires (ASBs)	156	259	Home Fire Safety Checks over 65's	58%
RTC	52	Monitoring	Hydrant Surveys	95
Deliberate Vehicle Fires	32	36	Waste & Fly Tipping	48
Alert to Mobile	97.7%	95%	Prevention talks	24
AFA's in Non Domestic Premises	23	29	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	30.0%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 43 - Prescott Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Prescot will:

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as we move to the new SIRAH process in 2020/21.

Complete allocated Hydrant inspections within the station area.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out training events at local risk venues including residential High Rise properties and rural locations where possible to test and maintain operational effectiveness.

Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability.

Maintain and enhance relationship with Merseyside Police colleagues at Prescott Fire station promoting joint working and JESIP principles.

## Excellent Operational Response

Prescot will:

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all life incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

## Excellent Prevention and Protection

Prescot will:

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

## Excellent People

Prescot will:

Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	347	401	Site Specific Risk Information (SSRIs)	110
Accidental Dwelling Fires (ADFs)	56	53	Home Fire Safety Checks	1524
Anti-Social Behaviour Fires (ASBs)	192	251	Home Fire Safety Checks over 65's	60%
RTC	43	Monitoring	Hydrant Surveys	76
Deliberate Vehicle Fires	36	26	Waste & Fly Tipping	24
Alert to Mobile	92.6%	95%	Prevention talks	24
AFA's in Non Domestic Premises	26	21	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	31.0%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 26 - Saughall Massie Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Saughall Massie will:

Provide operational intelligence and risk information for crews at incidents by completing Site Specific Risk Inspections.

Undertake core risk critical training at MFRS's Training & Development Academy

Measure and maintain competencies by using Learn Pro e-learning packages and completing Safe Person Assessments

Plan local training exercises and familiarisation to risks identified in station Site Specific Operational Response plans & local businesses identified through the SSRI process and local knowledge

Undertake regular high rise incident training as part of MFRS's strategy

Complete allocated hydrant surveys

Maintain fitness levels for operational duties through structured, multi-faceted training

## Excellent Operational Response

Saughall Massie will:

Ensure that as a key station area an appliance will be in the 10 minute response time isochrones as detailed within the IRMP

Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively

Maintain our competency with new equipment for mud rescue with realistic training on the coastline

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises

Maintain appliances and equipment through assurance & maintenance

Comply Health and Safety legislation and maintain a positive safety culture

## Excellent Prevention and Protection

Saughall Massie will:

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns

Target the high risk and vulnerable over 65 community with Prevention activity & Safe and Well Visits

Work closely with the Community Prevention Team to identify vulnerable individuals and groups to receive prevention education

Engage our rural communities with prevention information

Undertake Simple Operational Fire Safety Assessments and provide legislative advice & guidance to businesses

Target anti-social behaviour & waste material build up to reduce ASB fires

Engage community groups and schools with relevant information and activities

Use the £1000 Community impact fund to assist delivery of our Prevention aims

## Excellent People

Saughall Massie will:

Use the appraisal process to identify performance & promote personal development by setting realistic aims & objectives to support individual, team and organisational direction

Identify, support and develop who wish to progress their career

Manage the health, safety & well-being of personnel & ensure levels of absence, accidents & injury are kept in line with policy

Engage in creating a culture on station which supports colleagues to ensure a positive working environment where people can develop to their full potential

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	262	387	Site Specific Risk Information (SSRIs)	74
Accidental Dwelling Fires (ADFs)	40	41	Home Fire Safety Checks	2019
Anti-Social Behaviour Fires (ASBs)	110	186	Home Fire Safety Checks over 65's	65%
RTC	47	Monitoring	Hydrant Surveys	70
Deliberate Vehicle Fires	25	23	Waste & Fly Tipping	12
Alert to Mobile	93.8%	95%	Prevention talks	24
AFA's in Non Domestic Premises	10	46	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	22.6%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	5
			Residential high rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities





# 33 - Southport Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Southport will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Utilise our aerial capability to train and plan around incidents in High Rise Buildings.

Understand local risks by completing Site Specific Risk Inspections (SSRI) and work towards utilising the new SIRAH software to enhance this information being gathered.

Complete Hydrant Surveys for the station area.

Continue to work closely with NAWAS and forge good JESIP links

### Excellent Operational Response

Southport will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Work with our partners such as Coastguards, Southport Off Shore Rescue to maintain excellent response to water and beach related incidents.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

### Excellent Prevention and Protection

Southport will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas, such as Winter Warm, High Rise and Older Person's day.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate and pass on our safety message.

Work with the Fire Cadets to continue our commitment to Youth Engagement.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs) to promote safety in the workplace and to reinforce Fire Safety Legislation.

### Excellent People

Southport will:

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

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**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	173	224	Site Specific Risk Information (SSRIs)	193
Accidental Dwelling Fires (ADFs)	53	55	Home Fire Safety Checks	4041
Anti-Social Behaviour Fires (ASBs)	37	77	Home Fire Safety Checks over 65's	67%
RTC	47	Monitoring	Hydrant Surveys	108
Deliberate Vehicle Fires	13	10	Waste & Fly Tipping	48
Alert to Mobile	89.8%	95%	Prevention talks	24
AFA's in Non Domestic Premises	33	33	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	24.4%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	4
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 14 - Speke / Garston Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

Speke / Garston will:

Complete allocated Site Specific Risk Information inspections within the station area

Maintain competencies by ensuring attendance of all personnel at core risk critical training before expiry of competence

Arrange and complete 2 off site exercises, at known risks within the station area (Liverpool JLA, Speke Hall, COMAH Sites)

Complete 100% of allocated learnpro and SPA packages

Strengthen links with the highest risks within the station area: JLA, Jaguar Landrover, Comah Sites, National Trust Sites

Complete hydrant surveys maximising seasonal conditions

### Excellent Operational Response

Speke / Garston will:

Complete daily training in line with the station planner.

Maintain core skills through 100% completion of Safe Person Assessments

Attain minimum performance of 85% during monthly audits

Ensure correct Personal Protective Equipment is worn and maintained in line with Service Policies

Maintain 95% against DR23 Alert to mobile in 1.9 mins and TR08 attendance standard to life risk incidents within 10 mins

Remain vigilant to prevent accidents and injuries occurring by pro-actively recording and managing health and safety in the workplace.

### Excellent Prevention and Protection

Speke / Garston will:

Attain an increased output in HFSC's in our target groups: over 65 and vulnerable persons, utilising the status reports and realise a reduction by the end of the year

Increase the output of the waste and fly tipping reports

Utilise the CRM risk routes to return to station regularly and where practicable

Strengthen links with DPM and arson reduction managers to target known hotspot areas and support campaigns

Ensure the collection of equality and diversity information on all HFCS's

Ensure Simple Operational Fire Safety Assessments (Sofsa) list is reduced by the allotted target prior to the end of the year

Make provision to interact with youth engagement through the Princes Trust

### Excellent People

Speke / Garston will:

Set realistic objectives that will support individual, team and organisational aims and objectives.

Support Firefighters in development through mentorship, structured training and development activities and station based NVQ assessors

Conduct appraisals in April and May to review individual performance, promote personal development and identify those who would like to develop or progress

Support and develop new drivers on station

Maintain fitness levels through shift related physical training activities

Manage absence levels in line with Service Policy

Support positive action by delivering taster days for potential new fire fighters

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	203	330	Site Specific Risk Information (SSRIs)	120
Accidental Dwelling Fires (ADFs)	22	28	Home Fire Safety Checks	1524
Anti-Social Behaviour Fires (ASBs)	122	214	Home Fire Safety Checks over 65's	57%
RTC	32	Monitoring	Hydrant Surveys	73
Deliberate Vehicle Fires	16	33	Waste & Fly Tipping	24
Alert to Mobile	97.9%	95%	Prevention talks	24
AFA's in Non Domestic Premises	7	8	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	11.8%	Monitoring	Off Station Exercising	2
			Rural Farm Safety Checks	5

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 50 - St Helens Community Fire Station

## Community Risk Management Plan 2020-21



### Excellent Operational Preparedness

St Helens will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Carry out training with Eccleston in preparation for the Station Merger.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Utilise our Aerial Capability to train and plan around incidents in High Rise Buildings

Understand local risks by completing Site Specific Risk Inspections (SSRI) and work towards utilising the new SIRAH software to enhance this information being gathered.

Complete Hydrant Surveys for the station area.

### Excellent Operational Response

St Helens will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the Oshens system.

### Excellent Prevention and Protection

St Helens will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas, such as Winter Warm, High Rise and Older Person's day.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them and pass on our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs) to promote safety in the workplace and to reinforce Fire Safety Legislation.

### Excellent People

St Helens will:

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Play an active role in the development of the new Fire Station on Watson Street.

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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	409	508	Site Specific Risk Information (SSRIs)	96
Accidental Dwelling Fires (ADFs)	49	44	Home Fire Safety Checks	1689
Anti-Social Behaviour Fires (ASBs)	247	370	Home Fire Safety Checks over 65's	61%
RTC	35	Monitoring	Hydrant Surveys	72
Deliberate Vehicle Fires	26	22	Waste & Fly Tipping	48
Alert to Mobile	93.2%	95%	Prevention talks	24
AFA's in Non Domestic Premises	22	21	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	23.7%	Monitoring	Off Station Exercising	2
			Rural Community Engagement	4
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 15 - Toxteth Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Toxteth will:

Complete allocated Site Specific Risk Information inspections prioritised on risk category and due date.

Manage availability of all water supplies through hydrant inspections and open water source identification.

Maintain all competencies by attending all TDA Core risk critical training

Arrange and complete 2 off site exercises, at known risks within the station area.(M and S Arena, River , Central Mosque)

Complete 100 percent of all allocated SPA and Learnpro packages.

Strengthen links with the highest risk stakeholders within the station area (M and S Arena, Convention Centre, River MF1 Coastguard and RNLI)

## Excellent Operational Response

Toxteth will:

Complete daily training in line with the station training planner

Maintain core skills through 100% completion of Safe Person Assessments

Attain a minimum performance of 85% during monthly audits.

Maintain 95% against performance indicator DR23 Alert to mobile in 1.9 mins and TR08 attendance to life risk incidents within 10 mins

Promote a positive health and safety culture to reduce fire fighter injuries and damage to MFRS Assets. Increased vigilance and completion of near miss reports where appropriate.

Ensure the correct use, maintenance and recording of Personal protective Equipment.

## Excellent Prevention and Protection

Toxteth will:

Link in with the Arson Reduction Team to support intelligence led activities

Carry out reassurance campaigns in the residential high rise blocks within ours and neighbouring station areas

Increase the percentage of visits to vulnerable persons and over 65's using the status reports during HFSC planning

Link in with youth engagement within the community and the Princes Trust

Strengthen links within the community to familiarise the crews with the diverse needs of the population and share links with service providers

Carry out reassurance campaigns in residential high rise blocks in and around the station area, prioritising blocks of 8 floors or more

## Excellent People

Toxteth will:

Set appraisal objectives that will ensure the aims of the Station Plans are achieved.

Complete appraisals within the specified timescales

Identify and support Development Firefighters in the completion of their NVQ/Apprenticeships through mentoring

Identify and support Firefighters and Watch Managers who wish to develop and seek promotion

Manage absence levels in line with Service Policy

Support positive action by delivering taster days for potential new fire fighters

Support and develop new drivers on station

Maintain fitness levels through shift related physical training activities



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	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	352	450	Site Specific Risk Information (SSRIs)	120
Accidental Dwelling Fires (ADFs)	70	55	Home Fire Safety Checks	1341
Anti-Social Behaviour Fires (ASBs)	179	283	Home Fire Safety Checks over 65's	55%
RTC	42	Monitoring	Hydrant Surveys	96
Deliberate Vehicle Fires	24	37	Waste & Fly Tipping	36
Alert to Mobile	96.1%	95%	Prevention talks	24
AFA's in Non Domestic Premises	20	23	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	9.3%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 25 - Wallasey Community Fire Station

Community Risk Management Plan 2020-21



## Excellent Operational Preparedness

Wallasey will:

Improve readiness via station upgrade, improved security and working environment.

Introduce hybrid staff functional structure, giving ownership, cohesion of activity and resource, accountability and responsibility to all staff.

Maintain an excellent standard of readiness and cleanliness of appliances, equipment, kit and standards of dress.

Introduce a structured, joint realistic training programme, drawing on experience and knowledge from other local stations and identifying risk within the surrounding area.

Complete all required Safe Person Assessments and e-learning packages, as per the Service Training Planner.

Augment station competency and skills profile by completion of NVQ, Apprenticeships, EFAD and managerial qualifications. Introduce formal mentoring programme, drawing on experienced staff from surrounding stations.

Improve knowledge of local risk through multi-pump tactical exercises.

## Excellent Operational Response

Wallasey will:

Consolidate introduction of Hybrid Model to increase operational response standard.

Maintain core skills, safety critical training and TADA attendance required by the Firefighter/Junior Officer role.

Develop specialist skills in swift water rescue, including work with specialist responders within the Search and Rescue Team.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents.

Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Ensure alert to mobile and response standards are effectively met.

Actively promote a positive health and safety culture. Encourage and support reporting of near miss incidents to reduce future accidents.

## Excellent Prevention and Protection

Wallasey will:

Use Indices of Deprivation and person centred data via PIPS to make effective use of resources and allow more focus on firefighter development, whilst making safe from fire those most vulnerable in the community.

Deliver seasonal campaigns. Enhance and reinvigorate water safety information pilot with RNLI and HM Coastguard

Ensure understanding of safeguarding through training for all personnel and safeguarding officers

Effectively engage with children and young people, creating strong bonds with MFRS Cadets

Continue to reduce and prevent waste fires through reporting and control.

Offer fire safety advice to local business through Simple Operational Fire Safety Audits.

Improve Fire Protection knowledge and delivery, with particular focus on high rise residential buildings.

## Excellent People

Wallasey will:

Develop our people via continued and improved engagement to deliver a professional service which has a positive impact on our communities and workplace.

Support the planned 2020 staff survey through constructive and meaningful engagement with operational staff.

Develop existing managers who are following the CMD, WMD and SMD gateway and seek and support new potential managers for the future.

Continue to develop new entrants to the Service through training, incident exposure and accredited NVQ/Apprenticeship qualification.

Monitor and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through nutritional education and enhanced physical training environment.

Introduce hybrid structure that mirrors the station functional plan, giving ownership, cohesion of activity and resource, accountability and responsibility to all staff

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**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2019/20	Targets 2020/21		Annual Target 2020/21
All Fires	269	347	Site Specific Risk Information (SSRIs)	90
Accidental Dwelling Fires (ADFs)	49	45	Home Fire Safety Checks	3003
Anti-Social Behaviour Fires (ASBs)	130	205	Home Fire Safety Checks over 65's	59%
RTC	32	Monitoring	Hydrant Surveys	65
Deliberate Vehicle Fires	25	27	Waste & Fly Tipping	24
Alert to Mobile	91.0%	95%	Prevention talks	24
AFA's in Non Domestic Premises	12	15	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	39.5%	Monitoring	Off Station Exercising	2
			Residential High Rise reassurance visits	8

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities